



European Green Fast Lanes

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Customer Information

What are we doing?

European Green Fast Lane is an AF/KL project that aims to improve the **quality of incoming cargo shipments** from Europe towards the Hubs (Schiphol and Charles de Gaulle)

As **'Rubbish In = Rubbish Out'**, we aimed to eliminate waste by redesigning the Origin to HUB processes based on Lean principles such as **'First Time Right'** and **'Just In Time'**



'Too late'

Simplified trucking schedules

Clear acceptance rules



'Too much'

Shipment status updates



'Incorrect'

Customs and compliance checker

Why are we doing it?



To raise supply chain quality levels



To increase the reliability of our product



To increase efficiency for all parties in the chain



To ensure faster and easier customs handling



To shorten transit times



To enable a 'lean' hub operation

How are we doing it?

The project started with an **Operational Proof of Concept** for KL only, on the (biggest and most complicated) tradelane FRA-AMS. The process was adapted step by step:



Trucking schedule rationalised and evenly spread over the day



Latest Acceptance Time adjusted to capabilities of the GHA



Partnerships to optimize total chain performance and increase Flown As Planned



Weighing increased to 100% and FWB' implemented



Ready for Carriage checks formalized and RCS processes corrected



Compliance checks for FWB and FHL implemented



Reporting mechanisms set up as feedback to customers and GHA



What does this mean for you?

Bigger spread of delivery times at our local GHA that will eliminate significant waiting time

Peak reduction in the delivery process to enable **flight optimization** over truck optimization

Once RCS is given, AF/KL will commit to a **promise that it can keep**

Late-show shipments are **rebooked** at first available flight with capacity before cargo is accepted

High-show is granted, but **FWB is adjusted** and the invoice will be based on **actual weight**

High-Show will **keep priority** within tolerance levels; otherwise, priority will be lowered

Targeted feedback on LAT (No-show / Late-show) and FWB/FHL compliance errors



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freight made personal